

Customer Survey Results

Give us your comments and enter to win a \$50 Good Guys gift certificate!



Complete this card, leave it at a participating Good Guys store or drop it in the mail (postage paid), and you will be entered in a drawing to win a \$50 gift certificate.

How did you hear about this program? ☐ Newspaper ad ☐ TV ☐ Radio
☐ Flier ☐ In-store promo ☐ Other _____

Which store did you visit? ☐ Bellevue ☐ Lynnwood ☐ Puyallup ☐ Tukwilla

Have you shopped at this store before? ☐ Yes ☐ No

Why did you participate in this program? ☐ Help the environment ☐ Convenient
☐ 10% discount coupon ☐ Low cost ☐ Other _____

Program Satisfaction	Agree	Disagree
Staff helpful/knowledgeable	<input type="radio"/>	<input type="radio"/>
Easy to use	<input type="radio"/>	<input type="radio"/>
Reasonable price	<input type="radio"/>	<input type="radio"/>
Likely to use this service again if offered	<input type="radio"/>	<input type="radio"/>

Did you make a purchase at this store while recycling your TV? ☐ Yes ☐ No

Did you use the store discount coupon? ☐ Yes ☐ No

If yes, what was the value of your discount? \$.

What is your zip code? 9 8

Comments/Suggestions:

The following is required only if you wish to enter the drawing:

Name _____ Phone _____

Address _____ City/State/Zip _____

[One entry per household. Must be 18 or older to enter. Need not be present to win. Need not complete this survey to enter. Entries must be received by August 21. Employees (and their families) of Good Guys, participating manufacturers, or government agencies may not enter.]

3438275956

NUMBER OF SURVEYS RECEIVED

	Surveys Received	TVs collected
Bellevue	34	683
Lynnwood	198	1912
Puyallup	292	466
Tukwila	496	981
[Multiple stores marked]	5	--
[No store marked]	18	--
Total	1043	4042

Please read regarding interpretation of results

We present program-wide and individual store results below. Please use caution making comparisons between stores, as the number of surveys received (and timing of their completion) varies between stores. In particular, be careful when making interpretations of Bellevue survey results, as they are based on only 34 responses.

Program-wide ("total") results are presented in both weighted and unweighted form. We calculated weighted results by weighting each store's survey results by the number of TVs collected at that store. Unweighted results are calculated by pooling all surveys received. **Weighted results are preferred** for making general statements about pilot program customers, as they include results from each store proportional to the estimated number of televisions collected (a proxy for number of customers) instead of the number of surveys collected (which varies depending on how successful each store was at distributing and submitting surveys).

RESULTS

How did you hear about this program?

	Bellevue		Lynnwood		Puyallup		Tukwila		Total	Weighted	Unweighted
	n	%	n	%	n	%	n	%	n	%	%
Newspaper ad	12	36%	109	56%	117	41%	210	43%	452	48%	44%
TV	14	42%	66	34%	114	40%	185	38%	384	37%	38%
Radio	1	3%	12	6%	28	10%	48	10%	90	7%	9%
Flier	0	0%	1	1%	15	5%	15	3%	31	2%	3%
In-store promo	1	3%	0	0%	0	0%	7	1%	8	1%	1%
Other	9	27%	31	16%	41	14%	75	15%	157	18%	15%
[No response]	1	--	3	--	5	--	9	--	21	--	--

Note: Figures do not add to 100% because multiple responses were permitted.

Have you shopped at this store before?

	Bellevue		Lynnwood		Puyallup		Tukwila		Total	Weighted	Unweighted
	n	%	n	%	n	%	n	%	n	%	%
Yes	18	55%	89	47%	176	63%	295	63%	588	54%	59%
No	15	45%	101	53%	104	37%	174	37%	401	46%	41%
[No response]	1	--	8	--	12	--	27	--	54	--	--
	100%		100%		100%		100%		100%		100%

Why did you participate in this program?

	Bellevue		Lynnwood		Puyallup		Tukwila		Total	Weighted	Unweighted
	n	%	n	%	n	%	n	%	n	%	%
Help the environment	28	82%	137	70%	214	76%	357	74%	748	74%	74%
Convenient	14	41%	75	38%	106	38%	185	38%	384	39%	38%
10% discount coupon	3	9%	18	9%	33	12%	41	8%	98	9%	10%
Low cost	4	12%	67	34%	42	15%	85	18%	200	24%	20%
Other	1	3%	12	6%	18	6%	19	4%	50	5%	5%
[No response]	0	--	1	--	12	--	12	--	33	--	--

Note: Figures do not add to 100% because multiple responses were permitted.

Good Guys Customer Survey

Survey Results - 9/23/2004

Program satisfaction

	Bellevue		Lynnwood		Puyallup		Tukwila		Total	Weighted	Unweighted
	n	%	n	%	n	%	n	%	n	%	%
Staff helpful/knowledgeable											
Agree	32	100%	181	99%	275	100%	463	100%	967	99%	100%
Disagree	0	0%	2	1%	0	0%	1	0%	3	1%	0%
[No response]	2	--	15	--	17	--	32	--	73	--	--
Easy to use											
Agree	31	100%	168	98%	260	100%	438	99%	913	99%	99%
Disagree	0	0%	3	2%	0	0%	3	1%	6	1%	1%
[No response]	3	--	27	--	32	--	55	--	124	--	--
Reasonable price											
Agree	29	94%	157	96%	250	98%	398	96%	847	96%	97%
Disagree	2	6%	6	4%	6	2%	15	4%	29	4%	3%
[No response]	3	--	35	--	36	--	83	--	167	--	--
Likely to use this service again if offered											
Agree	29	100%	165	99%	257	100%	430	99%	898	99%	99%
Disagree	0	0%	2	1%	0	0%	4	1%	6	1%	1%
[No response]	5	--	31	--	35	--	62	--	139	--	--

Did you make a purchase at this store while recycling your TV?

	Bellevue		Lynnwood		Puyallup		Tukwila		Total	Weighted	Unweighted
	n	%	n	%	n	%	n	%	n	%	%
Yes	2	6%	6	3%	16	6%	22	5%	46	5%	5%
No	31	94%	169	97%	254	94%	423	95%	892	95%	95%
[No response]	1	--	23	--	22	--	51	--	105	--	--
	100%		100%		100%		100%		100%		100%

Did you use the store discount coupon?

	Bellevue*		Lynnwood		Puyallup		Tukwila		Total	Weighted*	Unweighted
	n	%	n	%	n	%	n	%			
Yes	0	0%	5	3%	13	6%	25	7%	43	5%	6%
No	27	100%	139	97%	193	94%	341	93%	712	95%	94%
[No response]	7	--	54	--	86	--	130	--	288	--	--
	100%		100%		100%		100%		100%		100%

* Bellevue surveys were omitted from the weighted results because the small number of survey respondents from Bellevue was insufficient to detect what was likely a small, but non-zero, fraction of all Bellevue customers that used the coupon.

If yes, what was the value of your discount?

Average discount: \$37.50

Note: The average discount was calculated as the median. Store-specific results are not reported because there were too few respondents from each store that reported the value of their store discount.

Range of discounts reported: \$0.10 - \$399.99

What is your zip code?

	Bellevue		Lynnwood		Puyallup		Tukwila		Total	Weighted	Unweighted
	n	%	n	%	n	%	n	%	n	%	%
90012		0%	1	1%		0%		0%	1	0%	0%
90020		0%	1	1%		0%		0%	1	0%	0%
90406		0%		0%	1	0%		0%	1	0%	0%
98109		0%		0%		0%	1	0%	1	0%	0%
98270		0%	1	1%		0%		0%	1	0%	0%
98296		0%	1	1%		0%		0%	1	0%	0%
98000		0%		0%		0%	1	0%	1	0%	0%
98001		0%		0%	1	0%	10	2%	11	1%	1%
98002		0%		0%	2	1%	4	1%	6	0%	1%
98003	1	3%		0%	1	0%	7	2%	9	1%	1%
98005	1	3%		0%		0%	1	0%	2	1%	0%
98006	1	3%		0%		0%	1	0%	2	1%	0%
98007	2	6%		0%		0%		0%	2	1%	0%
98008	2	6%		0%		0%		0%	2	1%	0%
98011	1	3%	7	4%		0%		0%	8	2%	1%
98012		0%	9	5%		0%		0%	9	2%	1%
98014		0%		0%		0%	1	0%	1	0%	0%
98019		0%		0%	1	0%		0%	1	0%	0%
98020		0%	10	6%		0%		0%	10	3%	1%
98021		0%	7	4%		0%		0%	7	2%	1%
98022		0%		0%		0%	1	0%	1	0%	0%
98023		0%		0%	5	2%	12	3%	17	1%	2%
98024	1	3%		0%	1	0%		0%	2	1%	0%
98026		0%	13	7%		0%		0%	13	4%	1%
98027		0%	1	1%		0%	2	0%	3	0%	0%
98028	1	3%	1	1%		0%		0%	2	1%	0%
98029	1	3%		0%		0%		0%	1	0%	0%
98030		0%		0%		0%	8	2%	8	0%	1%
98031		0%		0%		0%	23	5%	23	1%	3%
98032		0%		0%		0%	10	2%	10	1%	1%
98033	1	3%		0%		0%	1	0%	2	1%	0%
98034	2	6%	2	1%		0%		0%	4	2%	0%
98036		0%	13	7%		0%		0%	13	4%	1%
98037		0%	9	5%		0%	1	0%	10	2%	1%
98038		0%		0%		0%	10	2%	10	1%	1%
98040	1	3%		0%		0%	1	0%	2	1%	0%
98042		0%		0%	2	1%	23	5%	25	1%	3%
98043		0%	2	1%		0%		0%	2	1%	0%
98045	1	3%		0%		0%	1	0%	2	1%	0%
98047		0%		0%		0%	1	0%	1	0%	0%
98052	4	12%		0%		0%		0%	4	2%	0%
98053		0%		0%		0%	2	0%	2	0%	0%
98055		0%		0%		0%	18	4%	18	1%	2%
98056		0%		0%		0%	13	3%	13	1%	1%
98057		0%		0%	1	0%	2	0%	3	0%	0%
98058		0%		0%		0%	24	6%	24	1%	3%
98059		0%		0%		0%	18	4%	18	1%	2%
98063		0%		0%		0%	1	0%	1	0%	0%
98065	2	6%		0%		0%		0%	2	1%	0%
98072	3	9%	2	1%		0%	1	0%	6	2%	1%
98074	2	6%		0%		0%	1	0%	3	1%	0%
98075	1	3%		0%		0%		0%	1	0%	0%
98077	1	3%	1	1%		0%		0%	2	1%	0%
98092		0%		0%	5	2%	8	2%	13	1%	1%
98093		0%		0%	1	0%		0%	1	0%	0%
98102	1	3%	2	1%		0%	4	1%	7	1%	1%
98103	1	3%	2	1%		0%	2	0%	5	1%	1%
98105		0%		0%		0%	1	0%	1	0%	0%
98106		0%		0%		0%	5	1%	5	0%	1%
98107		0%	1	1%		0%	1	0%	2	0%	0%
98108		0%		0%		0%	5	1%	5	0%	1%
98109		0%		0%		0%	2	0%	2	0%	0%
98110		0%		0%	1	0%	2	0%	3	0%	0%
98111		0%		0%		0%	1	0%	1	0%	0%
98112		0%		0%		0%	1	0%	1	0%	0%
98115		0%	7	4%		0%	3	1%	10	2%	1%
98116		0%		0%		0%	23	5%	23	1%	3%
98117		0%	6	3%		0%	1	0%	7	2%	1%

What is your zip code?

	Bellevue		Lynnwood		Puyallup		Tukwila		Total	Weighted	Unweighted
	n	%	n	%	n	%	n	%	n	%	%
98118		0%		0%		0%	24	6%	24	1%	3%
98119		0%	6	3%		0%	4	1%	10	2%	1%
98122		0%		0%		0%	5	1%	5	0%	1%
98125		0%	5	3%		0%	2	0%	7	1%	1%
98126		0%		0%		0%	11	3%	11	1%	1%
98133		0%	4	2%		0%	1	0%	5	1%	1%
98136		0%	1	1%		0%	12	3%	13	1%	1%
98144		0%		0%		0%	7	2%	7	0%	1%
98146		0%		0%		0%	15	3%	15	1%	2%
98148		0%		0%		0%	4	1%	4	0%	0%
98155		0%	4	2%		0%		0%	4	1%	0%
98166		0%		0%		0%	16	4%	16	1%	2%
98168		0%		0%		0%	14	3%	14	1%	2%
98173		0%		0%		0%	1	0%	1	0%	0%
98177		0%	4	2%		0%		0%	4	1%	0%
98178		0%		0%		0%	18	4%	18	1%	2%
98188		0%		0%		0%	6	1%	6	0%	1%
98195		0%		0%	1	0%		0%	1	0%	0%
98198		0%	1	1%		0%	16	4%	17	1%	2%
98199	2	6%		0%		0%	4	1%	6	1%	1%
98201		0%	3	2%		0%		0%	3	1%	0%
98203		0%	6	3%		0%		0%	6	2%	1%
98204		0%	1	1%		0%		0%	1	0%	0%
98205		0%	1	1%		0%		0%	1	0%	0%
98208		0%	9	5%		0%		0%	9	2%	1%
98246		0%	1	1%		0%		0%	1	0%	0%
98252		0%	1	1%		0%		0%	1	0%	0%
98258		0%	2	1%		0%		0%	2	1%	0%
98270		0%	10	6%		0%		0%	10	3%	1%
98271		0%	1	1%		0%		0%	1	0%	0%
98272	1	3%	5	3%		0%		0%	6	2%	1%
98273		0%		0%	1	0%		0%	1	0%	0%
98275		0%	3	2%		0%		0%	3	1%	0%
98282		0%	1	1%		0%		0%	1	0%	0%
98288		0%		0%	1	0%		0%	1	0%	0%
98290		0%	2	1%		0%		0%	2	1%	0%
98292		0%	1	1%		0%		0%	1	0%	0%
98293		0%		0%	1	0%		0%	1	0%	0%
98296		0%	4	2%		0%		0%	4	1%	0%
98321		0%		0%	5	2%	1	0%	6	0%	1%
98322		0%		0%	1	0%		0%	1	0%	0%
98324		0%		0%	1	0%		0%	1	0%	0%
98328		0%		0%	5	2%		0%	5	0%	1%
98329		0%		0%	3	1%		0%	3	0%	0%
98332		0%		0%	4	2%		0%	4	0%	0%
98333		0%		0%	1	0%		0%	1	0%	0%
98335		0%		0%	6	2%	1	0%	7	0%	1%
98338		0%		0%	8	3%		0%	8	0%	1%
98344		0%		0%	2	1%		0%	2	0%	0%
98346		0%		0%		0%	1	0%	1	0%	0%
98349		0%		0%	1	0%		0%	1	0%	0%
98354		0%		0%		0%	1	0%	1	0%	0%
98360		0%		0%	7	3%		0%	7	0%	1%
98366		0%		0%	1	0%		0%	1	0%	0%
98367		0%		0%	3	1%	1	0%	4	0%	0%
98370		0%		0%	1	0%		0%	1	0%	0%
98371		0%		0%	9	3%		0%	9	0%	1%
98372		0%		0%	16	6%		0%	16	1%	2%
98373		0%		0%	13	5%		0%	13	1%	1%
98374		0%		0%	20	8%		0%	20	1%	2%
98375		0%		0%	9	3%		0%	9	0%	1%
98383		0%		0%		0%	1	0%	1	0%	0%
98387		0%		0%	7	3%		0%	7	0%	1%
98388		0%		0%	2	1%		0%	2	0%	0%
98390		0%		0%	26	10%		0%	26	1%	3%
98391		0%		0%	1	0%		0%	1	0%	0%
98395		0%		0%	1	0%		0%	1	0%	0%
98398		0%		0%	1	0%		0%	1	0%	0%

What is your zip code?

	Bellevue		Lynnwood		Puyallup		Tukwila		Total	Weighted	Unweighted
	n	%	n	%	n	%	n	%	n	%	%
98404		0%		0%	5	2%		0%	5	0%	1%
98407		0%		0%	4	2%		0%	4	0%	0%
98408		0%		0%	4	2%		0%	4	0%	0%
98409		0%		0%	2	1%	1	0%	3	0%	0%
98414		0%		0%	1	0%		0%	1	0%	0%
98418		0%		0%	1	0%		0%	1	0%	0%
98422		0%		0%	4	2%	1	0%	5	0%	1%
98424		0%		0%	2	1%		0%	2	0%	0%
98443		0%		0%	2	1%		0%	2	0%	0%
98444		0%		0%	3	1%		0%	3	0%	0%
98445		0%		0%	11	4%		0%	11	0%	1%
98446		0%		0%	10	4%		0%	10	0%	1%
98464		0%		0%	1	0%		0%	1	0%	0%
98466		0%		0%	6	2%		0%	6	0%	1%
98467		0%		0%	1	0%		0%	1	0%	0%
98468		0%		0%	1	0%		0%	1	0%	0%
98469		0%		0%	1	0%		0%	1	0%	0%
98473		0%		0%	1	0%		0%	1	0%	0%
98498		0%		0%	13	5%		0%	13	1%	1%
98502		0%		0%		0%	1	0%	1	0%	0%
98512		0%		0%	1	0%		0%	1	0%	0%
98524		0%		0%	1	0%		0%	1	0%	0%
98532		0%		0%		0%	1	0%	1	0%	0%
98538		0%		0%		0%	1	0%	1	0%	0%
98558		0%		0%	2	1%		0%	2	0%	0%
98577		0%		0%	1	0%		0%	1	0%	0%
98580		0%		0%	2	1%		0%	2	0%	0%
98581		0%		0%	1	0%		0%	1	0%	0%
98584		0%		0%		0%		0%	0	0%	0%
98596		0%		0%	1	0%		0%	1	0%	0%
98597		0%		0%	1	0%		0%	1	0%	0%
98601		0%		0%	1	0%		0%	1	0%	0%
98625		0%		0%		0%	1	0%	1	0%	0%
98641		0%		0%		0%	1	0%	1	0%	0%
98642		0%		0%		0%	1	0%	1	0%	0%
98666		0%		0%		0%	1	0%	1	0%	0%
98898		0%		0%	1	0%		0%	1	0%	0%
98938		0%		0%		0%	1	0%	1	0%	0%

Following is a list of all comments received on the customer surveys, by store.

Bellevue

GREAT SALES FOLKS- VERY HELPFUL
 IF YOU ARE COLLECTING AND CHARGING BY SCREEN SIZE, STICK TO THAT WAY OF CHARGING.
 I GOT IN THERE AND THEY WERE DISCUSSING HOW MUCH TO CHARGE, NOT JUST MEASURING IT.
 MIKE MILLER HELPFULL
 PLEASE OFFER AGAIN
 THANK YOU!
 THANKS
 THANKS- PLEASE CONTINUE & INCLUDE VCRS - DVDS - PHONES?
 VERY GOOD PROGRAM
 YOUR STAFF WAS VERY PLEASANT AND VERY PROMPT

Lynnwood

APPRECIATE THE PROMPTNESS IN ASSISTING ME AND BEING KNOWLEDGEABLE ABOUT THE PRODUCT. THANKS!!
 CONTINUE TO KEEP THE PROGRAM ACTIVE. SHOULD BE EASIER TO RECYCLE COMPUTERS AND MONITORS
 DISCOUNT COUPON WILL BE USED SOON
 DO IT AGAIN
 EXCELLENT SERVICE
 EXCELLENT, FRIENDLY SERVICE
 EXTREMELY HELPFUL STAFF! GREAT IDEA!!
 GOOD DEAL!
 GOOD PROGRAM
 GOOD PROGRAM
 GOOD PROGRAM - KEEP IT GOING
 GOOD PROGRAM! KEEP UP THE GOOD WORK
 GREAT IDEA
 GREAT IDEA - KEEP IT UP!
 GREAT IDEA SHOULD HAPPEN MORE OFTEN
 GREAT IDEA!
 GREAT IDEA! KEEP UP THE GOOD WORK!
 GREAT PROGRAM! MUCH BETTER THAN PUTTING MY TV IN THE LANDFILLS.
 GREAT PROGRAM, KEEP IT UP!
 GREAT PROGRAM. IT HELPS ENVIRONMENT AND SENIORS ON FIXED INCOME
 GREAT SERVICE
 HAD TO CALL ONE EMPLOYEE FOR HELP
 I RECYCLED A 27 INCH TV AT LYNNWOOD STORE AND WAS CHARGED \$25 I CALLED THE BELLEVUE STORE WHEN I
 RETURNED HOME AND WAS TOLD A 27 INCH AND BELOW COULD BE \$10.00. THE LYNNWOOD STORE TOOK ME FOR
 AN EXTRA \$15.
 ITS A GOOD IDEA, CHANGING 15 OR 20 WILL CAUSE MORE PROBLEMS RE DUMPING ELECTRONIC EQUIPMENT ANYWHERE
 MAY USE COUPON BEFORE END OF TIME PERIOD - THANKS FOR THIS SERVICE!
 NICE ADDED SERVICE! THANKS,
 SURE BEATS \$120.00 ONE COMPANY WANTS TO PICK UP & RECYCLE
 THANK YOU - A GREAT SERVICE!
 THANK YOU FOR PROVIDING THIS SERVICE
 THANK YOU!
 THANK YOU!
 THANK YOU! WE CARE ABOUT OUR ENVIRONMENT
 THANK YOU.
 THANKS
 THANKS
 THANKS FOR DOING THIS!
 THANKS FOR HELPING THE ENVIRONMENT
 THANKS FOR LARRY FOR THE DELIVERY!
 THANKS! :)
 THE PERSON WHO HELPED ME TO UNLOAD MY OLD TV WAS A REAL GENTLEMAN
 THE YOUNG MAN (JEFF) WAS VERY HELPFUL & KIND.
 THIS WAS A GOOD IDEA. PLEASE CONTINUE THIS LOW COST RECYCLING PROGRAM.
 VERY CONVENIENT - HIGHLY RECOMMENDED
 VERY GOOD SERVICE
 VERY HELPFUL SALES ASSOCIATE PROVIDED INFO. ON CAMCORDERS
 VERY WORTHWHILE SERVICE TO COMMUNITY
 WAS VERY HAPPY TO HAVE A CONVENIENT OPTION

Puyallup

:)
10% WOULD BE NICE ON ANYTHING IN THE STORE - NOT JUST TVS
APPRECIATE THE SERVICE
AWESOME! KEEP IT UP!
CALLED NUMBER OF DAYS AND TIMES UNABLE TO HAVE THE PHONE ANSWERED
COOL PROGRAM
COULD YOU GUYS MAKE THIS AN ANNUAL EVENT. IT WOULD HELP SO MUCH, ALSO ADD OTHER ELECT. TO THAT TOO.
EMPLOYEE HELPFUL & FRIENDLY
EXCELLENT PROGRAM!!
EXCELLENT SERVICE. HOPE YOU OFFER THIS RECYCLE OPPORTUNITY AGAIN IN THE FUTURE
EXCELLENT STAFF. VERY COURTEOUS AND HELPFUL
GOOD PROGRAM
GOOD PROGRAM!
GOOD PROGRAM! (TV RECYCLE)
GOOD WORK FOR THE HOME OWNER AND ENVIRONMENT
GREAT
GREAT IDEA
GREAT IDEA- THANKS
GREAT IDEA! WILL DEFINITELY USE COUPON & CONTINUE TO SHOP HERE!
GREAT PLAN
GREAT PROGRAM FOR BOTH SIDES EXCEPT ON TV NO MENTION OF COST TO US!
GREAT PROJECT!
GREAT SERVICE, THANKS!
I HAD PURCHED A 55" MITSUBISHI FROM YOUR TAC STORE
IT SEEMS TO BE A GOOD PROGRAM TO DISPOSE OF USED TVS
LOWER PRICE FOR TV RECYCLE
MAP ON WEBSITE
NICE IF THIS COULD BE OFFERED MAYBE ANNUALLY. THANK YOU.
NONE
OFFER THE PROGRAM ANNUALLY
RECYCLING OPPORTUNITY - YEA!
SERVICE VERY GOOD
SHOULD TAKE OLD TV WHEN BUYING A NEW ONE
TERRIFIC PROGRAM!
THANK YOU FOR OFFERING THIS SERVICE. PERHAPS CHARGE CUSTOMERS AN UPFRONT INITIAL CHARGE INSTEAD.
THANK YOU SO MUCH
THANK YOU!
THANK YOU! THANK YOU!
THANK YOU! WE HAVE BEEN SEARCHING FOR A PLACE TO GET RID OF THIS TV FOR MONTHS!
THANKS
THANKS SO MUCH FOR HELPING THE ENVIRONMENT!
TV SAID \$10 ALL TVS
VERY GOOD CONCEPT!
VERY GOOD STORE
WE HAVE 2 SPARE TVS. NOT BUYING SOON. THANKS!

Tukwila

:)
ALL THE STORES SHOULD OFFER THIS SERVICE SO I WOULDN'T HAVE TO DRIVE SO FAR
DO THIS SERVICE FOR OTHER SMALL APPLIANCES
EXCELLENT IDEA!
EXCELLENT PROGRAM
EXCELLENT SERVICE
FREE WOULD BE BETTER
GOOD INCENTIVE - SHOULD DO PERIODICALLY
GOOD PROGRAM
GOOD PROGRAM
GOOD PROGRAM
GOOD PROGRAM
GREAT ASSISTANCE - WILL SHOP FOR OTHER NEEDS
GREAT IDEA!
GREAT IDEA.
GREAT PROGRAM
GREAT PROGRAM!
GREAT SERVICE
GREAT SERVICE
GREAT SERVICE
GREAT SERVICE FOR US OLDER PEOPLE
GREAT, CLEAN STORE
I APPRECIATE THE PROGRAM - IT WAS EASY
I HOPE YOU WILL CONTINUE THIS WORTHWHILE PROGRAM
I THINK THAT YOUR TV RECYCLING PROGRAM IS A VERY GOOD IDEA
I THINK THIS IS A GREAT IDEA
I WILL SHOP HERE IN THE FUTURE. THANK YOU!
MAY USE THE DISCOUNT COUPON LATER
MICHAEL MOTT WAS HELPFUL
NICE
NICE & HELPFUL PEOPLE
OPEN EARLIER!
PLAN TO BUY CD PLAYER FOR (?)
REALLY APPRECIATE THIS SERVICE
RECYCLING TVS IS A GOOD IDEA
SEEM LIKE A VERY NICE STORE WILL USE IT AGAIN
SHOULD MAKE IT \$5 OR CHEAPER
SHOULD MAKE THIS REGULAR SERVICE
SHOULD TAKE VCRS ALSO!
THANK YOU
THANK YOU
THANK YOU - GREAT COMMUNITY SERVICE
THANK YOU FOR THE CONVENIENCE!
THANK YOU FOR THIS EXCELLENT OPPORTUNITY - ED.
THANK YOU!
THANK YOU!
THANK YOU!
THANK YOU! :)
THANK YOU!!
THANK YOU.
THANKS
THANKS
THANKS
THANKS FOR HAVING THIS PROGRAM. WHEN I BUY AGAIN I WILL REMEMBER YOU.
THANKS FOR HELPING THE ENVIRONMENT WITH THIS PROGRAM
THANKS FOR HELPING WITH THE ENVIRONMENTALLY SAFE SOLUTION TO THIS ISSUE
THANKS FOR THE SERVICE
THANKS GREAT PROGRAM!
THANKS!
THANKS!
THANK-YOU!
THIS IS A GOOD IDEA FOR THE ENVIRONMENT AND FOR CUSTOMERS AS WELL.
THIS IS GREAT! THANK YOU
VERY HELPFUL STAFF
VERY HELPFUL STAFF!
WILL COME HERE WHEN LOOKING FOR TV
WILLIAM WAS VERY HELPFUL
WOULD HAVE LIKE TO KNOW WHEN I CALLED THAT THERE WAS A FEE!